

BHR CEPN Primary Care Bulletin

The latest trainings, offers and announcements

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BHR CEPN Training Hub

Email: info@manoravenue.co.uk

X (Formerly Twitter): [@BHRCEPN](https://twitter.com/BHRCEPN)

Website: <https://bhrcepntraininghub.co.uk>

Motivational Interviewing

Join this interactive, lighthearted online study day tailored to enhance your communication skills through the practice of Motivational Interviewing (MI). This event is **suitable for Primary Care practitioners managing patients with respiratory complaints** and provides a unique opportunity to learn and grow together.

Registered participants will receive their personal set of CRAFT cards, which will be utilised during the event and can serve as a helpful resource afterwards. Additionally, participants will receive a responsibility reminder training aid to support the implementation of the skills learned.

This study day is designed to be highly interactive, allowing participants to contribute to and influence the content of the day. We will use bespoke situations to demonstrate the MI skills, offering you practical examples to apply these learnings. Please note that no one will be asked to role-play or listen to extensive powerpoint presentations.

When:

24th April 2024

Where:

Online

[Please click here to register](#)

NORTH EAST LONDON CKD TRAINING PROGRAMME 2024

NEL Training Hub would like to invite you to attend this online CKD session on Wednesday 24th April at 1pm.

This webinar will cover:

- Practical tips for investigating and managing CKD in primary care
- Nursing aspects associated with CKD

🎤 Our Esteemed Speakers:

Dr. Ann Chu - Locum Consultant Nephrologist and Acute Physician
Candelaria Pabro - Renal Matron, Barts Health NHS Trust

👤 Who Should Attend:

Clinicians and Healthcare Providers

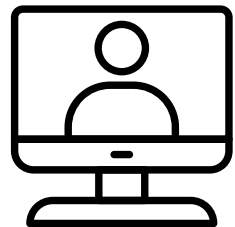
💡 Why Attend?

This webinar offers a unique platform to gain in-depth knowledge, share best practices, and network with fellow clinicians in the field. Stay up-to-date with the latest developments in CKD.

🔒 Secure Your Spot and Share With Your Colleagues! Share this invitation with your colleagues and peers.

[CLICK HERE TO REGISTER TO THE ONLINE SESSION](#)

Lunch and learn: coproducing outcomes and QOF delivery through group clinics



Find details of upcoming webinars below:

Webinar 1: [Group clinics - Co-producing outcomes with people and communities](#)

Date: FRIDAY 26 APRIL 12.30 – 13.30

Join us to explore how group clinics provide a game-changing opportunity to mainstream the statutory duty to deliver coproduction within clinical care delivery.

Hear from National Lead **Paul Gavin**, Joint Deputy Director Equalities and Involvement, People and Communities Directorate, NHS England, about why group clinics should be part of mainstream NHS care delivery.

Additionally, **Olivia Butterworth**, Director, All About People, will discuss the opportunities that group clinics create for embedding community development, building social capital, and mainstreaming contribution from volunteers and experts with lived experience in health and social care.

Webinar 2: [Delivering QOF through group clinics: hypertension and CKD](#)

Date: THURSDAY 16 MAY 12.30 – 13.30

Attend this session and learn how primary care teams are harnessing group clinics to support people living with high blood pressure and CKD.

Training in Redbridge for Identifying Hidden Carers

To all professionals working in Redbridge across health and social care

Community Support Officer Sylvia Williams at the Redbridge Carers Support Services would like to invite you to join our 'FREE Online Training for Professionals' on 'Identifying Hidden Carers'. You can choose from one of the 3 upcoming dates below:

- Wednesday 1st May 2024, 10 am – 11 am
- Wednesday 5th June 2024, 10 am – 11 am
- Wednesday 4th September 2024, 10 am -11 am

[Click to register](#)

Email s.williams@rcss.org.uk or call t: 020 8514 6251 m: 07398 414523 to register your place.
Zoom joining instructions to follow nearer the time.

Applying to become an Approved Learning Environment

Join Dr Jyoti Sood, Patch AD for BHR and GP Clinical Lead for BHR CEPN Training Hub to find out:

- Who can apply to become an approved learning environment
- What becoming an approved learning environment involves
- Where to get advice, guidance and support to become an approved learning environment
- When the best time is to become an approved learning environment (spoiler alert – the best time is now!)
- Why becoming an approved learning environment is beneficial to the development of your PCN or Practice
- Why becoming an approved learning environment is beneficial to the quality of care for your patients
- How to become an approved learning environment – we'll take you through the step-by-step process

Wednesday 1st May 2024

12:00-13:00

MS Teams

Click [Here](#) to register to attend this informative and accessible overview of everything you ever wanted to know about becoming an approved learning environment but were too afraid to ask....

Email paul@manoravenue.co.uk with any questions



Making Every Contact Count: having effective brief conversations on the frontline

North East London Training Hub are pleased to release new dates on this CPD Certification standards accredited training supporting staff implement MECC approach in Primary Care. These half day interactive course are aimed at frontline non clinical staff to enable effective brief conversations with patients to effectively signpost them to relevant local support services. These include reception desk, care coordinators, health and wellbeing coaches and social prescribers

How is the course delivered?

A 4 hour virtual workshop with interactive quizzes, practice activities and discussions

Desired learning outcomes

- Improved understanding of what MECC is, including its impact
- Refresh key healthy living messages and sources of information
- Refresh and strengthen communication skills for having effective brief conversations
- Improved understanding of good signposting

When

- Tuesday 30th April, 1.00pm - 5.00pm
- Wednesday 1st May, 1.00pm - 5.00pm
- Tuesday 7th May, 1.00pm - 5.00pm

[CLICK HERE TO REGISTER](#)

Note you will need to have a working camera and microphone to take part in this course as it has interactive element to it. The cost per person is valued at £75, and registering and not turning up will incur charge to employer. You **MUST** attend the full session to be certified

Health Coach Supervision

Reserve your place on the PCI's highly anticipated event - Health Coach Supervision

The correct provision of supervision plays a vital role in the provision of high quality, personalised care for Health and Wellbeing Coaches and the Personalised Care Institute is hosting a Health Coach Supervision webinar to reinforce this message.

TPC Health's Dr Andrew McDowell & Jim Philips will be reviewing current guidance on supervision for Health & Wellbeing Coaches, discussing next steps towards developing quality standards for supervision and showing you how to become become a supervisor.

Date: Thursday 9th May, 1pm

This free event is ticketed so be sure to [book your place](#) today.

Managing Clozapine

Thursday 2nd
May 2024

12PM -1PM



Join our highly anticipated webinar and embark on an enriching journey into the world of Clozapine, a powerful antipsychotic medication. This comprehensive session will equip you with invaluable knowledge and strategies to optimise the use of Clozapine in your practice.

Date and Time:

2nd May 2024

12pm - 1pm

Location:

Zoom

Please click [here](#) to register

BHR Long Term Condition Webinars

Long-Term Condition (LTC) patients are growing in demand and severity, and some have multi-morbidities. There is a need for more responsive and coherent care and treatments need to be devised through collaboration with partners. The BHR LTC education programme was established in order to support both clinical and non-clinical workforce, for different tiered patients to manage these conditions in the most effective way.

Each LTC condition has been divided into three cohorts:

1) Tier 1 is for those patients at the early onset of their LTC experience and can benefit from light touch interventions, particularly looking at lifestyle changes and decisions. The target workforce for these T1 webinars is: Social prescribers / Care coordinators / Health & Wellbeing coaches / Social Care staff / Voluntary and Community Sector staff / Any other workforce who has service users with early onset LTC and can benefit from light touch interventions, particularly looking at lifestyle changes.

2) Tier 2 is for those patients with more established LTCs but responding well to interventions. The target workforce for T2 webinars is main grade clinicians – GPs, nurses, pharmacists and other Allied Health Professionals.

3) Tier 3 is for those patients with complex conditions or those not responding to/complying with interventions. The target workforce for these webinars is senior clinicians – GPs and advanced clinical practitioners.

See fliers to register



Heart Failure Tier 3 cohort

by Drs Uzma Haque, Dania Shoeb
Fairlop PCN Lead Pharmacist
Bhavika Dewchand and Senior
HWBC Gee Gahir

Tue 30th April at 1pm - on Zoom

This is part of BHR CEPN LTC
Education Programme

[CLICK TO REGISTER](#)



Tier 3 cohort

The target workforce for this cohort are senior clinicians such as GPs and other advanced clinical practitioners.

Learning Outcomes:

- Heart failure type and management as per NICE
- QOF indicators for Heart Failure (HF) and Case Studies
- Lifestyle changes to make to help with HF prognosis and symptoms as per NICE





Cancer Webinar

We are pleased to have Mr Jaimin Bhatt,
Consultant Urological and Robotic Surgeon
at the Queen Elizabeth University Hospital,
Glasgow, and Honorary Clinical Senior
Lecturer at the University of Glasgow
for the Tier 3 cohort

Tue 7th May 2024 - 1pm to 2pm on Zoom

This is part of BHR CEPN LTC Education
Programme

[CLICK TO REGISTER](#)

This webinar is aimed at all senior clinicians including GPs, Advanced Clinical Practitioners and others involved in the management of cancer.

What to expect:

As May is Bladder Cancer Awareness Month, our invited guest, Mr J Bhatt, will be delivering a talk on the presentation and management of Urological Cancers, with focus on Prostate and Bladder cancers.

Local insight from Dr Bunmi Olajide, Dr Sangeetha Pazhanisami and Senior HWBC Gee Gahir.



PRACTICE TEAM DEVELOPMENT



Non-clinical triage - 1 day

CLICK ABOVE FOR MORE DETAILS.

Post covid patients' expectations of their GP practice has both changed and hardened with perceptions that surgeries no longer want to allow patients access to their GP unless they are prepared to participate in an 8am lottery every morning to try and get an appointment.

Much of the problem is that minor issues can be dealt with by other members of the practice team rather than require time with a fully qualified GP

14th May 2024
9:30am- 5:00pm

This *one day* session includes how to:

- Improve patient access and care
- Give patients better and quicker access to GP appointments.
- Free up GP time to deal with patients' more complex health issues – and thereby reduce workload
- Maximise workforce efficiency and time management by directing issues to the best qualified/most relevant team member

Who are the courses for?

Clinical and non-clinical staff in patient facing and administration roles.

This is just one of the programmes we have designed based on your feedback.

The range includes programmes for managers, administrators, and front line staff. All are practical, interactive and are fully supported by workbooks and reference material. They are designed to cover and refresh essential skills in a challenging and rapidly changing Primary Care environment.

Want to know more?

Contact us:

Email:

bhr@cherithsimmons.co.uk

[or go to the website](#)

bhr.cherithsimmons.co.uk



Asthma Management and Treatment in Children and Young People



Thursday 16th May 2024
1 - 2pm

This webinar is suitable for Clinicians who undertake children and young people's asthma reviews or have a specialist interest in children and young people's asthma. (GP's, practice nurses, pharmacists, HCAs)

Key learning objectives:

- To confidently carry out an asthma assessment in CYP
- To be able to contribute to the diagnosis of asthma in CYP
- To escalate and deescalate asthma treatment as required
- To be able to manage an acute asthma attack
- To be able to provide competent post asthma attack care

Register your place [here.](#)

Apprenticeship Opportunities

Level 5 Management Apprenticeship (Operations or Departmental Manager)

Are you looking to further your existing management skills?

This apprenticeship is suitable for existing Practice Managers, Business Managers, operational and middle managers – or people who are moving into these roles.

Improve your skills and gain an industry recognised qualification through apprenticeships.

For further information contact [Kerrie Haley](#).

Level 4 Associate Project Manager Apprenticeship

Do you manage project as part of your role?

Improve your skills and gain an industry recognised qualification through apprenticeships.

Click the [link](#) to get more information about this apprenticeship or contact [Kerrie Haley](#) to find out more.

Business Analyst Training to Support Digital and Transformation Leads

Are you looking to further your business analyst skills?

This apprenticeship standard, lends itself to be customised to job roles such as PCN, Digital and Transformation Leads and also other business management roles. We are working with a training provider who has extensive experience with Primary Care workforce training and has developed a specialist offer. For further information, see attached [flyer](#) or contact [Kerrie Haley](#).

Level 3 Team Leader or Supervisor

This apprenticeship standard is for those who are ready to progress to a first line management role, with operational and project responsibilities or responsibility for managing a team to deliver a clearly defined outcome. For further information contact [Kerrie Haley](#).

Follow LinkedIn for day by day updates:

<https://www.linkedin.com/company/apprenticeshipsgov/>

Find out more about Apprenticeships in Primary Care:

<https://haso.skillsforhealth.org.uk/primary-care-apprenticeships/>

Contact [Kerrie Haley](#) for further inquiries on any of the apprenticeships via email or call directly on **07895 526907**.

Apprenticeship



NHSE Apprenticeship & Notices

Join the Cancer CoP lunchtime webinar: Frailty, Ageing and Cancer - Supporting patients across the system

Date: Thursday 25th April, 12:00pm - 13.30pm

TCST in collaboration with NHS England and CLCH are pleased to announce the first in their Cancer Community of Practice lunchtime webinar series of events for 2024-25.

Featured speakers:

- Dr. Nicolò Matteo Luca Battisti, Consultant Medical Oncologist and Clinical Lead & Snr Adult Oncology Programme, Royal Marsden NHS Foundation Trust
- Anne Barrell, Lead Clinical Nurse Specialist – Senior Adult Oncology Programme (SAOP) & Project Lead Snr Adult Oncology Programme (SAOP), Royal Marsden NHS Foundation Trust
- Rhiannon Haag, Clinical Lead Speech & Language Therapist and Clinical Lead, NELFT

Register your place [here](#). Contact [Sandra Dyer](#) for any questions.

Dementia Coffee Morning at The Abbey Centre and Westbourne Park Day Centre

Event 1: Monday 13th May – 12 to 3pm

Location: The Abbey Centre, 34 Great Smith Street, London SW1P 3BU

Event 2: Wednesday 15th May – 10.30am to 1.30pm

Location: London Care, Westbourne Park Day Centre, 42 Westbourne Park Road W2 5PH

[Healthcare Central London \(HCL\)](#) is hosting a series of Dementia Care Navigators Coffee Mornings in collaboration with the CLH Training Hub. These sessions are for people with dementia and carers of people with dementia to socialise and meet others. If you have any questions, please contact Sam Strange on nhsnwL.hclDementia@nhs.net.

London Workforce Planning & Transformation Resource Hub relocation to FutureNHS

NHS England WT&E Workforce Intelligence team are pleased to announce that the London Workforce Planning & Transformation Resource Hub has relocated to FutureNHS. Now everyone with an NHS email can access this resource directly - it contains all of the same useful resources, tools and case studies and this will continue to be added to over time.

Please follow the instructions below to become a member:

1. Click - [FutureNHS Platform](#)
2. If you are new to FutureNHS, complete your profile details
3. You will now be able to join the workspace and check your preferences

If you have any questions or issues accessing the site, please contact:

england.workforceintelligence.london@nhs.net