

15SUE 43 16 APRIL 2024

# BHR CEPN Primary Care Bulletin

The latest trainings, offers and announcements

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#### **BHR CEPN Training Hub**

Email: info@manoravenue.co.uk

X (Formerly Twitter): @BHRCEPN

Website: https://bhrcepntraininghub.co.uk

# NB Medical 'Hot Topics' GP Update

Attention!! All clinicians working across NEL: An enriching GP Update course has been scheduled for your professional development. This course will provide a comprehensive update on the latest developments in the literature and serve as a valuable platform for continuing professional development (CPD).

Date: Saturday, 20th April 2024

Time: 09:30 – 17:00 (Doors open from 08:30)

Location: Impression Events Venue, Milner Road, West Ham,

London, E15 3AD

To register, please visit the <u>NB Medical website</u>. Select the resource relevant to your borough from the list below:

- FAO of B&D
- FAO of Havering
- FAO of Redbridge

The regular price for this course is £200, but thanks to the Training Hub, a subsidised rate of £99.99 is available exclusively for local staff. This fee includes all-day refreshments and a three-course meal.

Additional details regarding parking facilities, dietary and other accessibility requirements will be provided closer to the event.

Please note that places are limited, so early booking is strongly advised. See attachments for the access code for your borough.

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# Motivational Interviewing Online - Live Zoom Interactive Study day

## 24th April 2024

9:00am to 9:25am access meeting then locked and started at 9-30am to 4pm



# Is Motivational Interviewing for me?

This interactive, lighthearted online, live study day is suitable for any and all members of the team!

Experience MI skills firsthand without role-playing or lengthy slides. Registered delegates receive CRAFT cards and a training aid.

Engage in dynamic learning, influencing session content. MI fosters effective communication, saving time and preventing burnout.

Don't miss this chance to enhance your skills and make a difference. Register now!



# What happens on the day?

We will use memorable explanations, demonstrations, interaction in pairs and most importantly relax and have fun.

The extensive wardrobe and scenery available at our large training studio allows the tutors to create characters and situations to demonstrate the topics which are pertinent to our delegates.

Face to face, and telephone consultation techniques will be included.



## Who is eligible to attend?

Primary Care practitioners managing patients with respiratory complaints.



## How do I register?

<u>Please click here to register through</u>
<u>Ticket Leap</u>

## Timetable

9:00	Registration and Online access audio and visual confirmed
9:30	Introductions – and online etiquette
9:30	MI – What is it – why does it work – How the brain receives stuff! - Principles and Background in a nutshell
10:00	The spirit & principles of MI
10:45	Offering Advice – how to do this without pi**ing people off!
11:15	Official Break
11:30	When Ambivalence meets the Righting Reflex
12:00	Change Talk- What is it? How can I find it? Why does it matter?
12:45	LUNCH
13:30	MI – Open questions, affirmations, reflections and summaries set in context and practiced
15:00	Tea Break
15:15	Putting it all together – demonstration designed by the delegates
15:45	Questions and Evaluation
16:00	Close



# Training in Redbridge for Identifying Hidden Carers

To all professionals working in Redbridge across health and social care

Community Support Officer Sylvia Williams at the Redbridge Carers Support Services would like to invite you to join our 'FREE Online Training for Professionals' on 'Identifying Hidden Carers'. You can choose from one of the 3 upcoming dates below:

- Wednesday 1st May 2024, 10 am 11 am
- Wednesday 5th June 2024, 10 am 11 am
- Wednesday 4th September 2024, 10 am -11 am

Please see the attached flyer. Click to register

Email <u>s.williams@rcss.org.uk</u> or call t: 020 8514 6251 m: 07398 414523 to register your place. Zoom joining instructions to follow nearer the time.

# **Fundamentals of Immunisation**

The UK Health Security Agency and UCL Great Ormond Street Institute of Child Health are running a Fundamentals of Immunisation course. This two-day intense theoretical course is designed for those new to a role in immunisation and is most suited to those who give or advise on a range of different vaccines.

The course comprises of a series of lectures from national immunisation experts and will provide delegates with the latest information on the range of topics included in the 'Core Curriculum for Immunisation Training'. A basic level of prior immunisation knowledge and familiarity with the Green Book (Immunisation against infectious disease) will be assumed.

Date of event: 12th and 13th June 2024

Venue: UCL Great Ormond Street Institute of Child Health 30 Guilford Street London WC1N 1EH

Course fee: £200 for 2 days (£100 for one day)

The programme includes the following topics:

- why immunisation matters
- the scientific basis of national vaccine policy: designing, informing and monitoring immunisation programmes
- immunology of immunisation
- vaccine manufacture and vaccine trials
- monitoring vaccine safety
- current issues in vaccine preventable diseases
- vaccine coverage data collections
- legal issues including consent
- practical issues: storage and administration
- maximising immunisation uptake
- talking with parents about immunisation

Book a place **here** 

# Applying to become an Approved Learning Environment

Join Dr Jyoti Sood, Patch AD for BHR and GP Clinical Lead for BHR CEPN Training Hub to find out:

- Who can apply to become an approved learning environment
- What becoming an approved learning environment involves
- Where to get advice, guidance and support to become an approved learning environment
- When the best time is to become an approved learning environment (spoiler alert the best time is now!)
- Why becoming an approved learning environment is beneficial to the development of your PCN or Practice
- Why becoming an approved learning environment is beneficial to the quality of care for your patients
- How to become an approved learning environment we'll take you through the step-by-step process

Wednesday 1st May 2024 12:00-13:00 MS Teams

Click <u>Here</u> to register to attend this informative and accessible overview of everything you ever wanted to know about becoming an approved learning environment but were too afraid to ask....



Email <a href="mailto:paul@manoravenue.co.uk">paul@manoravenue.co.uk</a> with any questions

# An Introduction to Becoming an Anti-Racist Health & Care System

NEL Training Hub is offering a one-day workshop on 'Introduction to becoming an **Anti-Racist Health & Care System**.'

When:

Monday 13th May 2024, 09:30-16:30

Where:

Holiday Inn Express Newbury Park King George Conference Rooms Ilford IG2 7RH (parking available)

CLICK HERE TO REGISTER

### Lunch and refreshment provided

Health and Care staff in North East London are invited to learn about racism in healthcare services and its impact. Our goal is to foster an inclusive culture, address inappropriate or racist behaviours, and understand

concepts like privilege and allyship.

Attendees will explore the understanding of racism, its effects on health inequalities, the meaning of being anti-racist, and how to develop an anti-racist approach in their work. Limited spaces are available, <u>register now or join the waiting list.</u>



# The Role of the Supervisor in Diabetes Management – Webinars

This 2.5-hour webinar is aimed at supervisors i.e. GP trainers, Pharmacists, PA Students and Paramedics; working in North East London. The focus of the programme is supervising health professionals responsible for Diabetes in a multidisciplinary environment. This webinar introduces the supervisor's role and explains the GMC/CQC regulatory requirements.

The theories will build on the importance of ensuring that the learner develops and is motivated to achieve outcomes. The workshop will also focus on the competency assessment framework along with a case-based study for review and discussion.

**Timings**: 10.00 – 12.30



To book a place on any of the above dates, book here. See more information on the flyer here

# Webinar: Asthma Management for Children and Young People

Are you looking to enhance your skills in managing asthma in children and young people? We have an exciting opportunity for you!

Due to the success of last year's Asthma Management for Children and Young People, BHR CEPN are thrilled to invite you to our upcoming webinar, "Asthma Management and Treatment in Children and Young People," where you'll gain invaluable knowledge and practical insights from leading experts in the field.

In this interactive webinar, you'll learn how to:

- Confidently carry out comprehensive asthma assessments for children and young people
- Contribute to the accurate diagnosis of asthma in this age group
- Effectively escalate and de-escalate asthma treatment as needed
- Manage acute asthma attacks with confidence
- Provide competent post-asthma attack care

Whether you're a GP, practice nurse, pharmacist, or healthcare assistant working with children and young people's asthma, this webinar is tailored to meet your needs and enhance your expertise.

We will be running two sessions on the following dates:

- Thursday, May 16th, 1 2 PM
- Wednesday, June 12th, 12 1 PM

Spaces are limited, so click here to register and be part of this invaluable learning experience!



# PRACTICE TEAM DEVELOPMENT



# Non-clinical triage - 1 day CLICK ABOVE FOR MORE DETAILS.

Post covid patients' expectations of their GP practice has both changed and hardened with perceptions that surgeries no longer want to allow patients access to their GP unless they are prepared to participate in an 8am lottery every morning to try and get an appointment. Much of the problem is that minor issues can be dealt with by other members of the practice team rather than require time with a fully qualified GP

14th May 2024 9:30am- 5:00pm

### This one day session includes how to:

- Improve patient access and care
- Give patients better and quicker access to GP appointments.
- Free up GP time to deal with patients' more complex health issues and thereby reduce workload
- Maximise workforce efficiency and time management by directing issues to the best qualified/most relevant team member

#### Who are the courses for?

Clinical and non-clinical staff in patient facing and administration roles.

This is just one of the programmes we have designed based on your feedback.

The range includes programmes for managers, administrators, and front line staff. All are practical, interactive and are fully supported by workbooks and reference material. They are designed to cover and refresh essential skills in a challenging and rapidly changing Primary Care environment.

# Want to know more? Contact us:

Email:

<u>bhr@cherithsimmons.co.uk</u> <u>or go to the website</u> bhr.cherithsimmons.co.uk



# London Multi-Professional Supervisor Course

NHS England has introduced a new Multi-Professional Supervisor Course, specifically designed for non-GP roles involved in primary care. If you're a clinician who supports learners as an educational supervisor, this course is a must.

Becoming an approved educational supervisor involves two steps. Firstly, register for and complete the Multi-Professional Supervisor Course. Secondly, undergo an ICS Training hub application and assessment after finishing the course.

This course is ideal for anyone within general practice who isn't a GP but supports the educational supervision of other clinicians. Admission prerequisites include:

- Not being a GP
- Working in an approved learning environment
- Having at least 2 years post-CCT or equivalent experience in mentorship, supervision, and education relevant to their clinical specialty
- Engagement with the borough Training Hub's Multi-Professional Faculty Group (MPEG)
- Commitment to attending all four in-person workshops of the course and completing any pre-course reading or summative work

For those working in GP practices that aren't approved learning environments, evidence of an application or initiation of the application process within six months is needed.

GPs aiming to become trainers or educators should complete the GP Supervisor Course and NCL application form. More details about this process can be found <a href="https://example.com/here">here</a>.

The course spans four in-person study days over three months:

Day 1: Introduction and preparation for teaching and facilitating in the workplace

Day 2: Navigating supervision challenges and understanding lesson planning and teaching core concepts

Day 3: Inter-professional education and assessment

Day 4: Peer review, portfolio review, discussion, and next steps

The next cohort (cohort three) is now accepting expressions of interest. The course dates are as follows:

Day One: 16 April 2024 Day Two: 15 May 2024 Day Three: 13 June 2024 Day Four: 02 July 2024

Please note that attendance on all four dates is compulsory to successfully complete the course. Register for the Multi-Professional Supervisor Course by completing the <u>EOI form HERE</u>

Spaces are limited, and applications may be prioritised according to local borough needs and educator/trainer capacities. For more information, direct your queries to: <a href="mailto:england.WTELondonPrimaryCare@nhs.net">england.WTELondonPrimaryCare@nhs.net</a>

# **BHR Long Term Condition Webinars**

Long-Term Condition (LTC) patients are growing in demand and severity, and some have multi-morbidities. There is a need for more responsive and coherent care and treatments need to be devised through collaboration with partners. The BHR LTC education programme was established in order to support both clinical and non-clinical workforce, for different tiered patients to manage these conditions in the most effective way.

# Each LTC condition has been divided into three cohorts:

- 1) Tier 1 is for those patients at the early onset of their LTC experience and can benefit from light touch interventions, particularly looking at lifestyle changes and decisions. The target workforce for these T1 webinars is:

  Social prescribers / Care coordinators / Health & Wellbeing coaches / Social Care staff / Voluntary and Community Sector staff / Any other workforce who has service users with early onset LTC and can benefit from light touch interventions, particularly looking at lifestyle changes.
- 2) Tier 2 is for those patients with more established LTCs but responding well to interventions. The target workforce for T2 webinars is main grade clinicians GPs, nurses, pharmacists and other Allied Health Professionals.
- 3) Tier 3 is for those patients with complex conditions or those not responding to/complying with interventions. The target workforce for these webinars is senior clinicians GPs and advanced clinical practitioners.

See fliers to register



#### The Diabetic Foot

by PCN Crest Podiatrist Muhammad Ibrahim Miah and Advanced Specialist Podiatrist Lauren Geeves

Tier 1 cohort

Thur 18th April at 1pm on Zoom

This is part of BHR CEPN LTC Education
Programme
CLICK TO REGISTER

#### Learning Outcomes:

- How diabetes can affect the feet
- Signs and symptoms to look out
- How podiatrists assess feet
- When and how to refer to podiatry
- Case studies

for



# Heart Failure Tier 3 cohort

by Drs Uzma Haque, Dania Shoeb Fairlop PCN Lead Pharmacist Bhavika Dewchand and Senior HWBC Gee Gahir

Tue 30th April at 1pm - on Zoom
This is part of BHR CEPN LTC
Education Programme

CLICK TO REGISTER

#### Tier 3 cohort

The target workforcefor this cohortare senior clinicians such GPs and other advanced clinical practitioners.

#### **Learning Outcomes:**

- Heart failure type and management as per NICE
- QOF indicators for Heart Failure (HF) and Case Studies
- Lifestyle changes to make to help with HF prognosis and symptoms as per NICE



#### **Cancer Webinar**

We are pleased to have Mr Jaimin Bhatt, Consultant Urological and Robotic Surgeon at the Queen Elizabeth University Hospital, Glasgow, and Honorary Clinical Senior Lecturer at the University of Glasgow

for the Tier 3 cohort

Tue 7th May 2024 - 1pm to 2pm on Zoom

This is part of BHR CEPN LTC Education
Programme
CLICK TO REGISTER



This webinar is aimed at all senior clinicians including GPs, Advanced Clinical Practitioners and others involved in the management of cancer.

#### What to expect:

As May is Bladder Cancer Awareness Month, our invited guest, Mr J Bhatt, will be delivering a talk on the presentation and management of Urological Cancers, with focus on Prostate and Bladder cancers.

Local insight from Dr Bunmi Olajide, Dr Sangeetha Pazhanisami and Senior HWBC Gee Gahir.



# **Apprenticeship Opportunities**

#### Level 4 Associate Project Manager Apprenticeship

Do you manage project as part of your role?

Improve your skills and gain an industry recognised qualification through apprenticeships.

Click the **link** to get more information about this apprenticeship or contact **Kerrie Haley** to find out more.

#### **Business Analyst Training to Support Digital and Transformation Leads**

Are you looking to further your business analyst skills?

This apprenticeship standard, lends itself to be customised to job roles such as PCN, Digital and Transformation Leads and also other business management roles. We are working with a training provider who has extensive experience with Primary Care workforce training and has developed a specialist offer. For further information, see attached flyer or contact Kerrie Haley.

#### Level 3 Team Leader or Supervisor

This apprenticeship standard is for those who are ready to progress to a first line management role, with operational and project responsibilities or responsibility for managing a team to deliver a clearly defined outcome. For further information contact Kerrie Haley

#### Level 5 Operations and Departmental Manager

Management training for Practice Managers and Business Managers. For further information contact Kerrie Haley.

#### Follow Linkedin for day by day updates:

https://www.linkedin.com/company/apprenticeshipsgov/

Find out more about Apprenticeships in Primary Care:

https://haso.skillsforhealth.org.uk/primary-care-apprenticeships/

Contact <u>Kerrie Haley</u> for further inquiries on any of the apprenticeships via email or call directly on 07895 526907.

# **NHSE Apprenticeship & Notices**

Join the Cancer CoP lunchtime webinar: Frailty, Ageing and Cancer - Supporting patients across the system

Date: Thursday 25th April, 12:00pm - 13.30pm

TCST in collaboration with NHS England and CLCH are pleased to announce the first in their Cancer Community of Practice lunchtime webinar series of events for 2024-25.

Featured speakers:

- Dr. Nicolò Matteo Luca Battisti, Consultant Medical Oncologist and Clinical Lead & Snr Adult Oncology
   Programme, Royal Marsden NHS Foundation Trust
- Anne Barrell, Lead Clinical Nurse Specialist Senior Adult Oncology Programme (SAOP) & Project Lead
   Snr Adult Oncology Programme (SAOP), Royal Marsden NHS Foundation Trust
- Rhiannon Haag, Clinical Lead Speech & Language Therapist and Clinical Lead, NELFT

Register your place <a href="here">here</a>. Contact <a href="Sandra Dyer">Sandra Dyer</a> for any questions.

#### Skills Bootcamps

Date: Thursday 18 April 2024 at 5pm

The Mayor has secured £21.6 million grant funding from the Department for Education (DfE) to deliver Skills Bootcamps in London in 2024-2025. The application window is now open to training providers and employers looking to upskill their current workforce and closes at 5pm on Thursday 18 April 2024.

Skills Bootcamps aim to help Londoners aged 19+ to enter employment, upskill or change career and are open to adults who are full-time or parttime employed, self-employed or unemployed, as well as adults returning to work after a break. Skills Bootcamps for Londoners | London City Hall.

#### **Becoming a Numeracy Champion Programme**

Date: A selection of dates available, access further information here

National Numeracy are a charity working with NHS England to support the healthcare support workforce to gain the confidence and skills they need with numeracy to move on in their careers.

They have developed a CPD accredited course, "Becoming a Numeracy Champion" ("BaNC") designed to support key stakeholders across the NHS to gain the skills they need to support numeracy in the workplace. The programme focuses on changing mindsets and overcome anxieties around maths. It explores a unique psychological framework helping anxious learners move beyond their fear of maths and engage with learning using the National Numeracy Challenge (NNC) online resource, without the need for face-to-face maths teaching. The "BaNC" programme and the National Numeracy Champion resource are designed to provide that first step acting as a "readiness programme" and unlocking the potential of staff who might be "hiding their fears" within the workforce.

The programme is designed for Learning & Development staff, Apprenticeship Leads, Library or HR Managers, Practise Educators or Practise Managers. It will be run online over Zoom for 3 hours over 2 consecutive weeks. This programme is funded by NHS England, there is no direct cost for NHS Employers.