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BHR CEPN Primary Care Bulletin

The latest trainings, offers and announcements

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BHR CEPN Training Hub

Email: info@manoravenue.co.uk

X (Formerly Twitter): @BHRCEPN

Website: https://bhrcepntraininghub.co.uk

Care navigation training

Nationally funded training offer available only until 31 March 2024!

<u>Practices are encouraged to book one member of</u> <u>their team to complete care navigation training.</u>

Thousands of primary care colleagues have taken up this free national offer, made available as part of the Primary Care Access Recovery Plan, equipping learners to effectively communicate with patients and the multi-disciplinary team.

Training is accredited with foundation and advanced modules available. A new online collaborative platform supports learners and their managers to access resources and to connect with peers. Please book before the end of **March 2024**.

Email <u>carenavigationtraining@england.nhs.uk</u> with any questions.

Care navigation training programme



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All stakeholder webinar: Updates on The Oliver McGowan Mandatory Training on Learning Disability and Autism

On Wednesday 27th March 10am-12pm, NHS England will be hosting an online stakeholder webinar about the progress of The Oliver McGowan Mandatory Training on Learning Disability and Autism.

The webinar is aimed at anyone with an interest in Oliver's Training or involved in rolling it out across England to health and social care staff.

The session will provide key updates from NHS England, DHSC, and Paula McGowan and will include items on:

- Rollout
- Accreditation
- Code of Practice
- Oliver's Campaign from Paula McGowan OBE

If you would like to join, please register your interest online.



London PCN Digital Transformation Leads Survey



NHSE is supporting a project in London to build a network for the DTLs and change managers to develop a set of professional standards. A half-day event is being planned with the aim to showcase best practice and share learning and development opportunities.

Could you please provide us the information below via the <u>survey link</u> by Thursday 28th March:

- Do you have a named DTL/Change Manager in your PCN
- If yes could you please provide following details (Borough, PCN name, Name of the DTL, Name of the Change Manager/DTL, email address)
- If you would be interested in such events



UKHSA Primary Care Webinar Series March to July 2024



Immunisers in primary care in London can access free immunisation update training across 2024. The series of webinars are designed to support immunisers to fulfil the requirement for annual immunisation updates and are free to access.

The webinar series has been running since September 2018 and a programme has been designed for 2024 incorporating 10 topics focused on the learning needs of immunisers in primary care. The monthly webinars will begin in March and run until January 2025 (excluding August 2024). Immunisers are welcome to attend all webinars to achieve five hours of recorded learning in 2024 or to select webinars relevant to their work or based on their practice/learning needs.

Please find attached the for the UKHSA primary care immunisation update webinar dates for March to July 2024 attached in the email

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NB Medical 'Hot Topics' GP Update

Attention to all clinicians working across NEL: An enriching GP Update course has been scheduled for your professional development. This course will provide a comprehensive update on the latest developments in the literature and serve as a valuable platform for continuing professional development (CPD).

Date: Saturday, 20th April 2024

Time: 09:30 - 17:00 (Doors open from 08:30)

Location: Impression Events Venue, Milner Road, West Ham, London, E15 3AD

To register, please visit the **NB Medical website**.

The regular price for this course is £200, but thanks to the Training Hub, a subsidised rate of £99.99 is available exclusively for local staff. This fee includes all-day refreshments and a three-course meal.

Additional details regarding parking facilities, dietary and other accessibility requirements will be provided closer to the event.

Please note that places are limited, so early booking is strongly advised. See attachments for the access code for your borough.



Expression of Interest Process for Advanced Clinical Practice Programmes - 2024/25

The process for expressing an interest to apply to undertake an Advanced Practice (AP) Programme has now started. Individuals and employers interested in Advanced Practice roles within healthcare sectors such as nursing, pharmacy, paramedics, and occupational therapy should review the steps below required to express interest and prepare the necessary documentation.

Read more about Advanced Practice

NEL Training Hub are seeking expressions of interests for Advanced Practice training for potential new learners under the following training pathways:

- a) Advanced Practice Master of Science (MSc)
- **b)** Advanced Practice apprenticeship (Academic level 7)
- **c)** Top-up level 7 modules: these will only be supported for conversion of NHSE-funded Post Graduate Diplomas to the full MSc. They will be funded by the regional Faculty.

Resources:

Advanced Practice Programme Handbook 2024/25 NHS

Advanced Clinical Practice 24/25 Application Form

Advanced clinical Practice readiness checklist

Two examples of narrative from Successful ACP applications

Review the attached list of NHS England accredited programmes on the HEI excel spreadsheet.

Training pathway	Tuition fees (paid to HEIs)	Supervision fee (paid to employer)
Advanced Practice MSc qualification	Full tuition fees for a period of up to 3 years practice	£2,500 per annum
Advanced Practice Apprenticeship	N/A (paid by the employer through the apprenticeship levy)	£6,000 per annum
Advanced Practice Portfolio Route: Top-up modules	Tuition fees named modules as agreed between NHSE and the employer. Modules must be completed within the academic year and must upskill the individual to fully meet the Multi-Professional advanced Practice Framework	N/A

Submission to the Locality Training Hub

Please ensure that the following documents are submitted to your locality training hub:

- **1.** Completed EOI application form (this form also requires the applicant, employer and supervisor to provide supporting statements).
- 2. Completed NHSE WTE Employer and Primary Care ACP Readiness Checklists

The expression of interest process will remain open all year round but please ensure that applications are initiated at least 60 days before the HEI deadline of the programme you intend to apply for.

For applicants considering HEI's with a 'May 2024 intake' such as City University, please complete this EOI application and return it to hanorah.rao@nhs.net as soon as possible to allow the NHSE funding approval process and the HEI application to be completed.

04



PRACTICE TEAM DEVELOPMENT



<u>Care Navigation - 1 day</u> <u>CLICK FOR MORE DETAILS.</u>

This programme is designed to explore the increasing importance of signposting in General Practice and share best practice in delivering care that enables clinicians to spend their time more effectively.

16th April 2024 9:30am- 5:00pm

This one day session includes:

- The Role of Signposting and Social prescribing in General Practice
- The Receptionist as Care Navigator
- Managing the process
- Managing patient and provider relationships
- The Role of other Organisations

Who are the courses for?

Clinical and non-clinical staff in patient facing and administration roles.

This is just one of the programmes we have designed based on your feedback.

The range includes programmes for managers, administrators, and front line staff. All are practical, interactive and are fully supported by workbooks and reference material. They are designed to cover and refresh essential skills in a challenging and rapidly changing Primary Care environment.

Want to know more?

Contact us:

Email:

bhr@cherithsimmons.co.uk or go to the website bhr.cherithsimmons.co.uk



Motivational Interviewing



Join this interactive, lighthearted online study day tailored to enhance your communication skills through the practice of Motivational Interviewing (MI). This event is **suitable for Primary Care practitioners managing patients with respiratory complaints** and provides a unique opportunity to learn and grow together.

Registered participants will receive their personal set of CRAFT cards, which will be utilised during the event and can serve as a helpful resource afterwards. Additionally, participants will receive a responsibility reminder training aid to support the implementation of the skills learned.

This study day is designed to be highly interactive, allowing participants to contribute to and influence the content of the day. We will use bespoke situations to demonstrate the MI skills, offering you practical examples to apply these learnings. Please note that no one will be asked to role-play or listen to extensive powerpoint presentations.

When:

24th April 2024

Where:

Online

Please click here to register

Timetable

9:00	Registration and Online access audio and visual confirmed	
9:30	Introductions – and online etiquette	
9:30	MI - What is it - why does it work - How the brain receives	
	stuff! - Principles and Background in a nutshell	
10:00	The spirit & principles of MI	
10:45	Offering Advice – how to do this without pi**ing people off!	
11:15	Official Break	
11:30	When Ambivalence meets the Righting Reflex	
12:00	Change Talk- What is it? How can I find it? Why does it matter?	
12:45	LUNCH	
13:30	MI - Open questions, affirmations, reflections and summaries	
	set in context and practiced	
15:00	Tea Break	
15:15	Putting it all together – demonstration designed by the	
	delegates	
15:45	Questions and Evaluation	
16:00	Close	

Newly updated Dysphagia eLearning now available

The Dysphagia elearning programme has recently been updated to help healthcare staff better manage the condition with people in care homes, hospitals and community settings. Dysphagia, which is difficulty chewing and/or swallowing food and drinks, has serious implications for a person's health and wellbeing, with increased likelihood of chest infections, malnutrition, dehydration, choking incidents and hospitalisations. Patients with dysphagia may be unable to swallow their medicines safely.

The programme has been updated to align with Level 2 of the <u>Eating, Drinking and Swallowing Competency Framework</u>. It is now easy for learners to compete the Essentials sessions (below) as a specific training course with an assessment and certificate to evidence their learning. Once the Essentials sessions are completed the others can be explored at leisure. The updated sessions are now called:

- Essentials Health and Care Staff
- Essentials Cooks
- Managers
- Balancing Risk and End of Life Care
- Training Resources and Recipes
- Dysphagia and Medicines

The ability to use the guide as a 'dip in and out' resource has been retained so that learners can easily refresh their memory or help explain something to a colleague. Care home staff, including managers, nurses, care workers, catering staff and the wider NHS team, including doctors, nurses, pharmacists, speech and language therapists, dietitians, and others working with patients with dysphagia will find this resource helpful.

For more information and to access the updated content, please visit the Dysphagia programme page.

Personality Disorder in Primary Care eLearning package

Working Together: Personality Disorder in Primary Care is a new eLearning package designed to help clinical and non-clinal staff in Primary Care, to develop skills and knowledge to support and enhance their work with patients who have Complex Emotional Needs, often associated with a diagnosis of 'Personality Disorder'.

Anna Freud was commissioned by Health Education England (HEE) to produce this package, which has been co-produced by experts by experience, GPs and clinicians. The training supports the patient's journey from initial contact, through to referrals and long-term support.

The eLearning is freely available and easily accessible to all Primary Care Staff on NHS England's <u>Learning Hub</u> and is comprised of an introduction and seven short modules including:

- Understanding Personality Disorder
- Thinking about your patients' needs
- Making referrals
- Long-term support in primary care
- Self-harm, suicide and risk
- Considering medication
- Co-occurring needs

Learners can access the modules in any order, allowing those with specific interests to access those areas directly. The training features films, animation, and interactive content to enhance learning. To access this training please visit NHS England's Learning Hub.

The Role of the Supervisor in Diabetes Management – Webinars

This 2.5-hour webinar is aimed at supervisors i.e. GP trainers, Pharmacists, PA Students and Paramedics; working in North East London. The focus of the programme is supervising health professionals responsible for Diabetes in a multidisciplinary environment. This webinar introduces the supervisor's role and explains the GMC/CQC regulatory requirements.

The theories will build on the importance of ensuring that the learner develops and is motivated to achieve outcomes. The workshop will also focus on the competency assessment framework along with a case-based study for review and discussion.

Timings: 10.00 – 12.30

Dates (you only need to join one of the dates):

- 15th April
- 7th May
- 21st May
- 30th May
- 13th June



To book a place on any of the above dates, book here. See more information on the flyer here



Physician Associates Preceptorship

There are still 2 places left for the PA Preceptorship Programme which offers a £5000 bursary designed to support newly qualified PAs transitioning from university to primary care. This opportunity is open to PAs who have been in their role for the past 12 months or those who are new to general practice. Please find attached the application along with additional guidance for potential preceptees.

Please note that spaces in NEL are limited, and applications will be considered on a first-come, first-served basis. Applications close on 31st March.

Find more resources here:

Physician Associate Preceptorship applications – quick guide

HEE Preceptorship Criteria

Physician Associate Preceptorship application form

BHR Long Term Condition Webinars

Long-Term Condition (LTC) patients are growing in demand and severity, and some have multi-morbidities. There is a need for more responsive and coherent care and treatments need to be devised through collaboration with partners. The BHR LTC education programme was established in order to support both clinical and non-clinical workforce, for different tiered patients to manage these conditions in the most effective way.

Each LTC condition has been divided into three cohorts:

- 1) **Tier 1** is for those patients at the early onset of their LTC experience and can benefit from light touch interventions, particularly looking at lifestyle changes and decisions. The target workforce for these T1 webinars is: Social prescribers / Care coordinators / Health & Wellbeing coaches / Social Care staff / Voluntary and Community Sector staff / Any other workforce who has service users with early onset LTC and can benefit from light touch interventions, particularly looking at lifestyle changes.
- 2) **Tier 2** is for those patients with more established LTCs but responding well to interventions. The target workforce for T2 webinars is main grade clinicians GPs, nurses, pharmacists and other Allied Health Professionals.
- 3) **Tier 3** is for those patients with complex conditions or those not responding to/complying with interventions. The target workforce for these webinars is senior clinicians GPs and advanced clinical practitioners.

See fliers below to register to one of our webinars:

BHR Long Term Condition Webinars



Diabetes T1, T1 and T3 cohort by Drs Adeel Ansari & Syed Raza Dietician Nav Sidhu Psychologist Kim Lyons Senior HWBC Gee Gahir

Wed 27th March 12pm - on Zoom

This is part of BHR CEPN LTC Education Programme

CLICK TO REGISTER

The target workforce for this cohort is both clinical and non-clinical professionals working in Primary Care

Objectives



- Let's diagnose more patients with diabetes
- Where do we start? Let's talk diet and lifestyle
- Struggling to book patient for review?
 Patients not taking medications / not following advice- What now?



The Diabetic Foot
by PCN Crest Podiatrist Muhammad
Ibrahim Miah and Advanced Specialist
Podiatrist Lauren Geeves

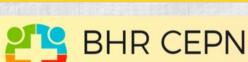
Tier 1 cohort

Thur 18th April at 1pm on Zoom

This is part of BHR CEPN LTC Education
Programme
CLICK TO REGISTER

Learning Outcomes:

- How diabetes can affect the feet
- Signs and symptoms to look out for
- How podiatrists assess feet
- When and how to refer to podiatry
- Case studies



Heart Failure Tier 3 cohort

by Drs Uzma Haque, Dania Shoeb Fairlop PCN Lead Pharmacist Bhavika Dewchand and Senior HWBC Gee Gahir

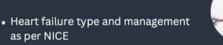
Tue 30th April at 1pm - on Zoom
This is part of BHR CEPN LTC
Education Programme

CLICK TO REGISTER

Tier 3 cohort

The target workforcefor this cohortare senior clinicians such GPs and other advanced clinical practitioners.

Learning Outcomes:





- QOF indicators for Heart Failure (HF) and Case Studies
- Lifestyle changes to make to help with HF prognosis and symptoms as per NICE



Apprenticeship Opportunities

Business Analyst Training to Support Digital and Transformation Leads

This apprenticeship standard, lends itself to be customised to job roles such as PCN, Digital and Transformation Leads and also other business management roles. We are working with a training provider who has extensive experience with Primary Care workforce training and has developed a specialist offer. For further information contact Kerrie Haley.

Level 3 Team Leader or Supervisor

This apprenticeship standard is for those who are ready to progress to a first line management role, with operational and project responsibilities or responsibility for managing a team to deliver a clearly defined outcome. For further information contact Kerrie Haley

Level 5 Operations and Departmental Manager

Management training for Practice Managers and Business Managers. For further information contact Kerrie Haley.

Level 4 Associate Project Manager Apprenticeship

Would you like to develop a knowledge of the tools and principles of Project Management and gain a nationally, industry recognised qualification? Contact <u>Kerrie Haley</u> to find out more and join the next cohort.

Social Care Providers Shout Out!

15 Apprenticeships have been confirmed across 4 providers. Would you like to benefit from the

development and retention of staff apprenticeships can offer you as well as not paying 5% of the cost? Get in touch with <u>Kerrie Haley</u> to find out more.

Follow Linkedin for day by day updates:

https://www.linkedin.com/company/apprenticeshipsgov/

Find out more about Apprenticeships in Primary Care:

https://haso.skillsforhealth.org.uk/primary-care-apprenticeships/

Contact <u>Kerrie Haley</u> for further inquiries on any of the apprenticeships via email or call directly on 07895 526907.

NHSE Apprenticeship & Notices

London GPN Celebration Event - Save the Date

Date: 12th July 2024

Save the date for this year's 2024 London GPN Celebration Event. The agenda for the day and further information will follow shortly. This event will take place on the 12th July at Regents Park University, in Regents Park.

Skills Bootcamps

Date: Thursday 18 April 2024 at 5pm

The Mayor has secured £21.6 million grant funding from the Department for Education (DfE) to deliver Skills Bootcamps in London in 2024-2025. The application window is now open to training providers and employers looking to upskill their current workforce and closes at 5pm on Thursday 18 April 2024.

Skills Bootcamps aim to help Londoners aged 19+ to enter employment, upskill or change career and are open to adults who are full-time or parttime employed, self-employed or unemployed, as well as adults returning to work after a break. Skills Bootcamps for Londoners | London City Hall.

GPN and GPNA Competency Frameworks launch on the Learning Hub

The GPN and GPNA Competency Frameworks have now been published on the Learning Hub, please click here to access them. The frameworks outline what nurses and nursing associates need to do to meet the capabilities in the Core Capabilities Framework and give greater clarity on the scope of practice for nurses working within primary care and general practice settings. If you don't already have one you can create an account on the Learning Hub here.

Celebrating our London Cancer Community of Practice – Annual event

The London Cancer Community of Practice (CoP), organised by NHS England, CLCH, and TCST, marked its first anniversary with a celebratory event on March 7th. The event was co-designed with CoP members and Patient Partners, and attended by NHSE leaders and a diverse group of multi-professional colleagues. The achievements of the Cancer CoP and its members were celebrated, which included showcasing evaluation data and the achievement of short-term goals.

The event also recognised the good attendance at informational webinars and in-person events held throughout the year, as well as successful conference abstract and poster entries in 2023-24. Keynote speakers included Julie Roye (RCN Nurse of the Year) and Louise Brady (Primary Care Lead Nurse, NHS England), along with cancer patient Trevor Clower, who spoke about the community and volunteer-led roadshows he conducts. The speakers also looked ahead, discussing plans to implement shadowing opportunities across boundaries between colleagues to enhance cancer knowledge, link systems, and clinical professionals. The next Cancer CoP webinar will be held on April 25th, 2024, focusing on Frailty and Cancer.

For more information and to attend future webinars, sign up to the Cancer CoP <u>mailing list</u> and bookmark the TCST Cancer CoP <u>webpage</u>.