

# BHR CEPN Primary Care Bulletin

*The latest trainings, offers and announcements*

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## **BHR CEPN Training Hub**

Email: [info@manoravenue.co.uk](mailto:info@manoravenue.co.uk)

Website: <https://bhrcepntraininghub.co.uk>

## Wound Care Update

**Attention HCAs!** There are still available spots for the upcoming Wound Care Update training session.

This face-to-face session will be held on the **24th of January**.

The course is full day, you will be required to come along for 9:15 for a 9:30 start. Course will end by 4:30pm.

### Target Audience:

Experienced Health Care Support Workers (including HCAs) who will undertake more complex wound care following care planning in line with local wound formulary

### What will be covered:

- Recap of AP, signs and symptoms of healing and infection and reporting concerns
- Types of wounds/ dressings, wound care formulary
- Practical session – aseptic technique, following care plans
- Measuring a wound, indications and how to take a wound swab
- Role of HCSW undertaking more complex dressings

Please express your interest to:

[NELONDON TRAINING HUB](#)

Don't miss this opportunity to enhance your skills and knowledge in wound care. Secure your place today!

# New Health Equity Lead

BHR CEPN is proud to announce that we have a new member to our team, **Dr Bunmi Olajide**, who will be the new Health Equity Lead.

In this role, Dr Olajide will work with practices across BHR to ensure that they have coding to identify hidden carers in order to signpost them to ongoing support in their Local Authorities.

This role will encourage collaborative work between healthcare and social care thereby fulfilling BHR CEPN's objective in establishing multi-disciplinary teams.



## Fuller Programme

### Workforce resources

Kindly find some workforce resources below. Take a moment to review them as they can be beneficial for your ongoing work.

- [ARRS FutureNHS\\_page](#) – contains JDs
- [Useful links related to ARRS for the practices](#)

Material for public to understand the wider MDT in primary care:

- [NHSE: Videos on additional roles](#)
- [NHSE: Meet your general practice team campaign](#)
- [PHE: GP team material for public](#)
- [General Practice Improvement Programme \(GPIP\) FuturesNHS\\_page](#)

Includes webinars on the GPIP offers, care navigators training and digital and transformation leads training.

- [North East London Health Equity Academy FuturesNHS\\_page](#)
- NHS leadership academy offer [coaching and mentoring](#) and [coaching about you and your wellbeing](#).

# Queen Mary University of London

## Module on Skin Cancer Recognition

We're excited to announce a free\* training module on skin cancer recognition, offered by NEL ICB in partnership with QMUL. This valuable opportunity will enable participants to gain further proficiency in diagnosing skin cancer and enhance their confidence in lesion recognition.

### Key Details:

- The module is one of the 6 modules of the PG Diploma in Clinical Dermatology and you can find further information in this link [Clinical Dermatology Online PGDip](#) - Queen Mary University of London ([qmul.ac.uk](http://qmul.ac.uk))
- This is an opportunity for 30 more GPs across NEL to be trained and those willing to participate will have access to the Skin Cancer module for 6 months. (first come basis)
- Participants will need to complete assessments at the end of the module to check their competencies and achieve their certificate.
- All accepted participants will be required to attend 2 shadowing sessions at Whipps Cross Hospital Dermatology 2ww clinics in their own time to have some consultant-led clinical experience.

\*Please note that while the course is free, a £450 course registration fee for the module is expected to be paid upfront to QMUL by interested GPs. Upon completion of the course and attendance at the shadowing sessions, the ICB will reimburse the fees paid.

If you are interested in this training opportunity, please contact [Ify](#) by **31 January 2024**.

Don't miss out on this chance to enhance your diagnostic skills in skin cancer recognition!

## CYP Asthma Learning event

NEL Children and Young People Asthma Practitioners are pleased to announce a half-day learning event dedicated to Children and Young People's Asthma. This event will take place on **31st January 2024**, from **13.00 – 16.30** at **The Tomlinson Centre**.

This educational opportunity is specifically tailored for clinicians who regularly conduct Children's Asthma reviews. It's an excellent chance to enhance your knowledge and skills in this crucial area of healthcare.

For more details about the event and to secure your place, please refer to the booking [link](#).

# DWP Awareness Sessions

Attention all partner organisations, you are invited to join the upcoming DWP Awareness Sessions scheduled for this January.

Please note that these sessions are specifically designed for partner organisations and not for claimants.

In order to ensure a prompt start, we kindly ask all participants to join the session within 10 minutes of the starting time. Looking forward to your active participation!

## **Universal Credit & JSA Awareness Session – Friday 12th January, 10:30**

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

**Meeting ID:** 396 386 878 150

**Passcode:** P2NLe7

**Or call in (audio only)**

+44 20 3787 4277,,411411865# United Kingdom, London

**Phone Conference ID:** 411 411 865#

## **Personal Independence Payment & ESA Awareness Session – Monday 15th January, 10:30**

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

**Meeting ID:** 336 894 986 382

**Passcode:** WCmGto

**Or call in (audio only)**

+44 20 3787 4277,,308807984# United Kingdom, London

**Phone Conference ID:** 308 807 984#

## **Housing & Universal Credit Awareness Session – Tuesday 16th January, 10:30**

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

**Meeting ID:** 378 684 943 646

**Passcode:** YDzjA3

**Or call in (audio only)**

+44 20 3787 4277,,485024184# United Kingdom, London

**Phone Conference ID:** 485 024 184#

**Access To Work Awareness Session – Friday 19th January, 10:30**

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

**Meeting ID:** 336 779 778 591

**Passcode:** HEDxbh

**Or call in (audio only)**

+44 20 3787 4277,,849532772# United Kingdom, London

**Phone Conference ID:** 849 532 772#

**Carer's Allowance Awareness Session – Monday 22nd January, 10:30**

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

**Meeting ID:** 362 366 209 779

**Passcode:** K96QVW

**Or call in (audio only)**

+44 20 3787 4277,,332697997# United Kingdom, London

**Phone Conference ID:** 332 697 997#

**Child Benefit & DLA Child Awareness Session – Monday 29th January, 10:30**

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

**Meeting ID:** 311 205 649 016

**Passcode:** gf9QoH

**Or call in (audio only)**

+44 20 3787 4277,,440394259# United Kingdom, London

**Phone Conference ID:** 440 394 259#

**Industrial Injuries Disablement Benefit Awareness Session - Tuesday 30th January, 10:30**

Microsoft Teams meeting

Join on your computer, mobile app or room device

[Click here to join the meeting](#)

**Meeting ID:** 352 787 262 585

**Passcode:** ZbBkue

**Or call in (audio only)**

+44 20 3787 4277,,522266165# United Kingdom, London

**Phone Conference ID:** 522 266 165#

# Subconscious Bias & Me

NEL Training Hub would like to invite you to an impactful webinar titled "**Subconscious Bias & Me**" on **Wednesday 17th January 2024** at **12:30pm - 1:30pm**.

We all have subconscious biases that can unknowingly influence our perceptions, interactions, and decisions. These implicit biases are so deeply ingrained that we may not even be aware when they creep in and cloud our judgement.

Join this enlightening webinar to:

- Learn what subconscious biases are and how they manifest in our everyday lives
- Recognise your own implicit biases through interactive exercises
- Understand how subconscious bias negatively impacts relationships, hiring decisions, client interactions, and more.
- Gain specific, research-backed strategies to counteract subconscious bias
- Make more objective, fair choices by minimizing unconscious assumptions

Date:  
**17th January 2024**

Time:  
**12:30pm - 1:30pm**

Please [click here](#) to register





## From a patient perspective: Improving the experience of Annual Health Checks for patients with a Learning Disability

Join our Workshop which uses 'Forum Theatre' techniques to explore how the Annual Health Check feels from the viewpoint of patients with a Learning Disability (LD), and supports collaborative development of ways to improve the patient experience and outcomes.

This is a rare opportunity to participate in action learning and co-development, with workshops led by People First, a LD-led organisation that uses Forum Theatre to support interactive discussion with patients on how to improve specific activities and practices.

### Who should attend?

- Any primary care staff involved in Annual Health Checks for patients with a Learning Disability should attend. This includes all clinical staff: GPs, Pharmacists, Nurses, Healthcare Assistants. Also non-clinical staff: Care Coordinators, Social Prescribing Link Workers, Practice Managers and Reception and Admin staff.
- Participants will be joined by patients with a Learning Disability who want to share their experience and explore how to improve the process with health professionals.

**There is no limit on how many staff come from your team. Places will be booked on a first come first served basis**

### Aim of the workshop

Workshops will support the existing QI project for Annual Health Checks for patients with a learning disability with the overall aim of improving the outcomes of the Annual Health Check, including medication review, action planning and follow up and ultimately improve patient attendance. Focus so far has been on delivery systems. These workshops will support QI by generating understanding of the patient experience and putting things in place to make this as meaningful and empowering as possible.

### Workshops are taking place on the following dates:

19th March – 9.30-12.30

20th March – 1.30 – 4.30

21st March – 1.30-4.30

These are **face to face** workshop – venue to be confirmed.

For more information or to book a place, contact [Summer Cooper](#) at BHR CEPN.

# BHR Long-term conditions (LTC) Education Programme

BHR CEPN has organised many new webinars for the Long Term Conditions (LTC) education programme for the New Year for the cohorts outlined below.

## Tier 1 cohort

Tier 1 is for those with patients at the early onset of their LTC experience and can benefit from light touch interventions, particularly looking at lifestyle changes and decisions. The target workforce for these T1 webinars is:

- Social prescribers
- Care coordinators
- Health & Wellbeing coaches
- Social Care staff
- Voluntary and Community Sector staff
- Any other workforce who has service users with early onset LTC and can benefit from light touch interventions, particularly looking at lifestyle changes.

Senior health & well-being coach (HWBC), **Gee Gahir**, will be involved in the delivery of the T1 cohort webinars along with clinicians.

- Chronic Obstructive Pulmonary Disease on - **Thursday 25th January, 1pm - 2pm: [Register here](#)**
- MSK Lower back pain - **Wednesday 24th January, 2pm - 3pm: [Register here](#)**
- Cancer - **Tuesday 30th January, 1pm - 2pm: [Register here](#)**
- MSK Ankle and foot - **Tuesday 6th February, 2:30pm - 3:30pm: [Register here](#)**

## Tier 2 cohort

Tier 2 is for those with patients with more established LTCs but responding well to interventions. The target workforce for T2 webinars is main grade clinicians - GPs, nurses, pharmacists and other Allied Health Professionals, Pharmacist, **Manpreet Saini** and **Gee Gahir** will contribute to most of the T2 webinars.

- Cancer - **Tuesday 30th January, 1pm - 2pm: [Register here](#)**
- Chronic Obstructive Pulmonary Disease on - **Thursday 1st February, 1pm - 2pm: [Register here](#)**
- Atrial Fibrillation on - **Wednesday 7th February, 1pm - 2pm: [Register here](#)**

## Tier 3 cohort

Tier 3 is for those with patients with complex conditions or those not responding to/complying with interventions. The target workforce for these webinars is senior clinicians - GPs and advanced clinical practitioners.

- Chronic Kidney Disease - **Friday 26th January, 3:30pm - 4:30pm [Register here](#)**
- Asthma - **Tuesday 06th February, 12.30pm - 1.30pm [Register here](#)**



# Training Needs Assessment

## Calling all Personalised Care Practitioners!

The Personalised Care Practitioners workforce is a valued role within Primary Care Networks. We need to hear from you to ensure that we are offering training that best supports you in your role.

Do you feel like you are getting the training and development you need to thrive in your role? We want to hear from you so we can ensure that the right supports are in place.

Please complete the Training Needs Analysis [here](#). This will be instrumental for our planning for the year ahead.

We look forward to hearing from you! If you have any questions, contact [Summer Cooper](#)

## Navigating the NHS App Webinar

### Navigating the NHS App webinar

The NHS App can help streamline and improve patient experience. How confident are you at signposting patients to the NHS APP?

Sign up to the **Navigating the NHS App webinar** to find out how you can support your patients to make the most of the App and all the resources it has available.

This online training is available for **all staff, both clinical and non-clinical**, who have patients that use the NHS App.

Join us via zoom, on Thursday 8 February, 12.30 – 1.30pm



Is this a training you could benefit from?

[Click here](#) to sign up!

For more information, contact [summer@manoravenue.co.uk](mailto:summer@manoravenue.co.uk)



**BHR CEPN**  
YOUR TRANSFORMATION  
AND TRAINING HUB

# Motivational Interviewing study day for primary care respiratory clinicians

This interactive, lighthearted online, live study day is suitable for any and all members of the team.

Delegates will receive CRAFT cards and a responsibility reminder training aid. The day will use bespoke situations to demonstrate MI skills without role play or excessive PowerPoint slides.

**Date:** 1st February 2024

**Time:** 9:00am to 9:25am access meeting then locked and started at 9-30am to 4pm

**Who is eligible to attend?:**

Primary Care practitioners managing patients with respiratory complaints

Please click [here](#) to register

## Pensions Webinar



**Know your responsibilities when it comes to NHS Pensions Administration - Calling GP practices, PCNs and GP Federations and their pension administrators**

The NHS Pension Scheme is complicated to administer and the consequences of getting it wrong can be devastating.

**Hill Dickinson Primary Care Team** are hosting a webinar on the **24th January 2024 12:30-1400** aimed at General Practice,

PCN and Federation Employers and their pensions administrators, covering points including:

- NHS Pension Scheme employing authority
- The legal responsibilities of employers under pension legislation, including pensions regulations
- Common errors with real life case studies
- Practical tips for good pensions administration.
- Advice from Alison Oliver, Paula Warnock and Amy Milson of Hill Dickinson and speakers Jan Harley-Doyle and Gill Rogers.

To join the session please register [here](#) for the session

# Apprenticeship Opportunities

National Apprenticeship Week – 1st Week February 2024

## Promote your Upcoming Vacancies

Barking Learning Centre are holding a Jobs Fayre on the morning of 7th February 2024. If you would like to attend or provide your upcoming apprenticeship and entry level vacancies for promotion at the event on your behalf, please contact [Gemma Connelly](#).

## How Can Apprenticeships Work for You? Webinar – Thursday 8th February 2024 @ 1:00-2:00pm

An opportunity to explore how apprenticeships can benefit you and your organisation. We will provide an introduction to how apprenticeships work and how they can be used as a tool to for career and workforce development.

To book a place, please contact [Kerrie Haley](#).

## New Year New Career! Apprenticeships are a Useful Tool, Helping Managers with Workforce Development

### Trainee Nursing Associate (TNA)

March 2024 applications are still open but time is running out! Please contact [Kerrie Haley](#) for further information on this and further cohorts for 2024 and to book onto an information Briefing.

### Business Analyst Training to Support Digital and Transformation Leads

This apprenticeship standard, lends itself to be customised to job roles such as PCN, Digital and Transformation Leads and also other business management roles. We are working with a training provider who has extensive experience with Primary Care workforce training and has developed a specialist offer.

For further information contact [Kerrie Haley](#).

### Level 3 Team Leader or Supervisor

This apprenticeship standard is for those who are ready to progress to a first line management role, with operational and project responsibilities or responsibility for managing a team to deliver a clearly defined outcome.

For further information contact [Kerrie Haley](#).

### Level 5 Operations and Departmental Manager

Management training for Practice Managers and Business Managers.

For further information contact [Kerrie Haley](#).

Contact [Kerrie Haley](#) for further inquiries on any of the apprenticeships via email or on 07895 526907.

# Apprenticeship



# NHSE Apprenticeship & Events

## Sign up to Cancer Genomics in Primary Care lunchtime webinar

Date: **8th February 2024** at **12:00 – 13:00**

This webinar will be hosted by esteemed clinician, **Dr Angela George**, who is Clinical Director of Genomics at the Royal Marsden.

This webinar forms part of the Cancer Community of Practice series of events for 2023-24. The Cancer CoP is a collaboration with the London Transforming Cancer Services Team (TCST), NHS England (London), Workforce, Training & Education Directorate and Central London Community Healthcare Trust (CLCH).

Find out more about the webinar and register your place [here](#). If you have any questions, please contact [Sandra Dyer](#), TCST.

## The Nursing and Midwifery Equity Programme

There is an opportunity for BAME nurses and midwives to apply for the next Nursing and Midwifery Equity Programme. Please see below the link to the Expression of Interest Form which will need to be completed by **19th January 2024**.

Please find an outline of the programme attached with further details. Please see the form here: [Expression of Interest Form](#).

## Arts Therapy Apprenticeship - National Webinar (online)

**Monday 22 January - 13:00 - 14:30**

You are invited to an upcoming webinar to learn more about the Arts Therapy Apprenticeship. Teesside University and University of Roehampton are excited to announce the launch of the first ever Level 7 Arts Therapist (Degree) apprenticeship programmes. Teesside will begin delivering the apprenticeship in September 2023, while Roehampton is currently developing plans to offer the programme from 2025. This webinar will be an excellent opportunity for you to gain insights into the curriculum, entry requirements, and benefits of these apprenticeships. Register for this webinar [HERE](#).

## Quality in Nursing Apprenticeships Webinars with NHSE, NMC, Ofsted & UVAC (Virtual Microsoft Teams Live Event )

- **Monday 19th February 2024 - 12.00pm to 1.30pm - [Booking link here](#)** (After completing registration for this event, delegates will receive the event joining link on **Friday 16th February**).
- **Thursday 28th March 2024 - 3.00pm to 4.30pm - [Booking link here](#)** (After completing registration for this event, delegates will receive the event joining link on **Tuesday 26th March**).

Join this online webinar to hear more best practice about delivering high quality nursing apprenticeships and have the chance to ask your questions to NMC & Ofsted.