

BHR CEPN Primary Care Bulletin

The latest trainings, offers and announcements

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BHR CEPN Training Hub

Email: info@manoravenue.co.uk

Website: <https://bhrcepntraininghub.co.uk>

SCA Sessions Reminder

SCA Sessions Reminder: Register Now!

Available spaces on **15th** and **22nd of January 2024**

- Presentation focused sessions with Q&A
- Learn how trainers can support trainees for the SCA
- Discussion on marking, feedback, and exam areas
- All sessions held remotely for 90 minutes
- Registration on a first come first serve basis

Limited capacity, so please register for one session only! Once registered, assume you have a place.

Confirmation email with MS Teams link will be sent after registration closes. Waiting list available. Click the links below to register:

- [15th January 12.30-14.00](#) (Only 8 places, possibility to be waitlisted)
- [22nd January 12.30-14.00](#)

For course inquiries, visit www.gptips.co.uk.

Equip Training and Development Opportunities

The Equip team are offering support for practices that are yet to complete the application form for the Transitional Funding to enable the move to the Modern General Practice Model. If you would like to receive support with completing the application for funding (in order to access Equip services), please complete this short [form](#).

The deadline for applications for the transitional funding to Modern General Practice Model is **31st December 2023**.

Below is a menu of the Equip offers and costs, which can be amended and catered to your needs:

Offer	Brief	Activity	Cost
EQUIP QI Coaching Support	Empower your practice to reach its full potential with our tailored Quality Improvement Coaching Support to improve access. This support includes a series of one hour coaching sessions on a fortnightly basis with our qualified QI Coaches	This support includes- <ul style="list-style-type: none"> - a scoping call - an exploratory session - 10 sessions of one hour coaching with our qualified QI Coaches on a fortnightly basis - Wrap up session 	£4,380.00
EQUIP Access Data Wall Support	Experience a comprehensive understanding of your practice as a system through data!	This support includes – <ul style="list-style-type: none"> - Staff interviews - one session (3.5 hours) where we present your practice data to you and help you identify areas for improvement <p>We recommend taking up the Quality Improvement (QI) coaching support along with this offer.</p>	Small practice (Less than 10,000) - £1700 Medium practice (10,000-20,000) - £2430 Large practice (more than 20,000)- £2600
EQUIP Enhanced Care Navigation and Signposting* - 1 module *(Only module 1 available in City and Hackney)	Equip your practice with the tools to navigate patients towards local community services seamlessly	- Module 1: Improving patient Triage communications (90mins)	£650
Enhanced Care Navigation and Signposting (For TNW, BHR)- 5 modules	Equip your practice with the tools to navigate patients towards local community services seamlessly.	This includes 5 modules (90 mins each) – <ul style="list-style-type: none"> - Improving patient Triage communications - Signposting Theory - Signposting in practice (Implementing change 2 sessions) - Signposting in practice (Data review and celebration) 	£4,000

Equip Training and Development Opportunities

Offer	Brief	Activity	Cost
EQUIP Thinking Space (Organisation al Consultants)	This will help you with navigating the complexities through the transition to the modern general practice model by fostering open dialogue and cultivates a culture of adaptability and collaboration.	This package involves – - Scoping session - 6 sessions (90 mins each) with Thinking Space consultants	£3,065
EQUIP Quality Improvement Training for team development	The EQUIP Quality Improvement (QI) Training is designed to build robust quality improvement capability and capacity within practices to support progression to the modern general practice model.	This includes a 2.5-hour training session	£1,225
EQUIP Data masterclass	A day event to learn about to plan, get hold of and use data “really well” in order to drive your improvement projects forward. “Without data, you’re just another person with an opinion. E. Deming”	This includes a 6-hour training session	£1,950
EQUIP “Perfect Day” simulation and opportunity development exercise	A one-day, in-depth exercise that reveals need and demand from the perspective of residents, the practice and other care providers. There’s a specific focus on identifying failure demand and ‘real time’ fixes for system issues that may be blocking good access or the best use of team capacity.	This includes – - Scoping Session - Staff interviews - Induction Session with Practice - Perfect Day - Project selection session - 10 QI coaching sessions with Qualified QI coaches on a fortnightly basis - Wrap up session	£5,480
EQUIP What Matters To You Conversation: Joy In Work	Helping leaders understand what's meaningful to staff and the factors that contribute to burnout by asking, “What matters to you?”, using the Joy in Work framework. The aim is to enhance staff experience at work whilst achieving a meaningful and measurable outcome together over the course of several weeks.	This support includes- - a scoping call - a what matters to you conversation - 10 sessions of one hour coaching with our qualified QI Coaches on a fortnightly basis - Wrap up session	£4,380

At the time of submitting your application, please include nelondonicb.equip@nhs.net, so that the team can accommodate your Improvement work requests into capacity planning.

Survey (5mins)!

Community Staff Access to Information



The London Community Digital Transformation, OneLondon and Universal Care Plan teams have joined forces to:

- Identify and build a strong evidence base of needs and gaps in accessing information by NHS Community staff (phase 1)
- Address barriers and challenges of access (phase 2).

Capturing your experiences and challenges in accessing the right information at the right time and in the best way is critical to ensuring that issues are clearly understood to enable them to be addressed. If you are aware of or have issues or challenges in accessing information as part of your role, this is the ideal opportunity to describe them.

Community colleagues have co-designed this short survey which should take 5-10 minutes to complete.

The survey can be accessed via this [link](#) and/or the QR code.

Please complete the survey by COB **22 December 2023**.



Responses will be collected via the online survey and through MS Teams or phone interviews. If you would like to be interviewed, email london.communitydigital@nhs.net and you will be contacted to arrange a time.

If you are interested in receiving a summary of the survey results and/or engaging in future initiatives related to Community Access to Information and/or Community Digital Transformation, there is an opportunity to add your email at the end of the survey.

In addition, the national Community Health Services Digital team also recently launched a survey called **Understanding the Digital Needs of Community Health Services** to better understand the challenges and the digital and technology needs of the community health workforce. The national survey is multiple choice and is also very short (5 mins). Please follow this [link](#) to complete it.

Enhancing Patient Care through Air Quality Awareness Training Sessions

Join NEL in a pivotal educational programme where healthcare meets environmental advocacy.

The Air Pollution & Air Quality Training Sessions, developed with clean air charity Global Action Plan, are specifically designed for healthcare professionals committed to expanding their practice beyond the clinic.

This initiative is part of the Air Quality Project, funded by the Department for Environment, Food & Rural Affairs (DEFRA), focusing on the crucial area of North East London.

please find registration link [here](#)



NORTH EAST LONDON

Enhancing Patient Care through Air Quality Awareness Training Sessions for Healthcare Professionals

Join us in a pivotal educational programme where healthcare meets environmental advocacy. Our Air Pollution & Air Quality Training Sessions, developed with clean air charity Global Action Plan, are specifically designed for healthcare professionals committed to expanding their practice beyond the clinic. This initiative is part of the Air Quality Project, funded by the Department for Environment, Food & Rural Affairs (DEFRA), focusing on the crucial area of North East London.

These training sessions will enable participants to:

1. **Comprehend the Health Risks:** Understand the intricate ways in which air pollution poses threats to human health.
2. **Identify the Culprits:** Explore the diverse sources of air pollution affecting our communities and the wider UK.
3. **Assess the Impact:** Gain a broader perspective on how air pollution alters the societal fabric, both in the UK and globally.
4. **Empower Your Patients:** Learn actionable strategies and advice to guide your patients in navigating a polluted world.
5. **Become Advocates:** Embrace your role as a healthcare professional in leading advocacy for cleaner, safer air.
6. **Explore the Health Sector's Role:** Delve into the broader contributions and responsibilities of the health sector in combating air pollution.

We've organised our sessions to cater to different specialisations and interests within the healthcare community. Find the one that speaks to your professional needs and aligns with your schedule. [Click HERE](#) to register.

Tuesday, 5th December
12pm to 1pm

Target Audience:

Primary care and community practitioners, (GPs, District nurses, community specialist nurses, social care, community AHPs, etc)

Thursday, 7th December
12pm to 1pm

Target Audience:

Secondary Care (hospital-based healthcare practitioners and staff)

Tuesday, 9th January
12.30pm to 1.30pm

Target Audience:

Maternal and child health (Primary and Secondary Care Staff)

Wednesday, 17th January
12pm to 1pm

Target Audience:

All healthcare professionals

If you have any queries regarding our training programme, please don't hesitate to reach out at nelondon.newhamtraininghub@nhs.net

NHS Primary Care entry level employability programme

As part of a project to enable underrepresented groups to access health care careers, NEL Training Hub have developed an employability programme and are keen to work with Primary Care employers.

The programme consists of a one week classroom training followed by a two week placement in a Primary Care environment. The face to face training modules will cover key competencies befitting a front reception and administrative role including **customer care** and **communication skills, telephone handling, conflict resolution, medical terminology** and more.

Currently looking for employers to host the two weeks placements. Practices will be offered a £300 grant to support with supervision backfill.

Placements are expected to develop experience and understanding in the following areas:

- Meeting & Greeting visitors
- Receiving telephone calls
- Supporting back office admin functions Booking patients in for appointments
- Using EMIS and other clinical systems

If your practice would like the opportunity to host a placement please complete the registration form below by 29th January 2024.

CLICK [HERE](#) TO REGISTER. Limited places available!

If you have any queries please contact: [Farduse Islam](#)



Care navigation training: dates now available until March 2024

Dates for the care navigation training advanced modules 1 & 2 have been released until the **end of March 2024**.

This training is part of the delivery plan to improve access to primary care and aims to train up to 6,500 staff in care navigation skills. Thousands of primary care colleagues have already taken advantage of this free national offer. The training is accredited and offers both foundation and advanced modules.

A new online collaborative platform has been launched for learners and managers to access resources and connect with peers. Managers are encouraged to register nominated staff members for the training as soon as possible to develop a strong understanding of care navigation.

Learn more and [register here](#)

Prescribing of Benzodiazepines & Z-drugs

"BHR CEPN & Waltham Forest Training Hub would like to invite you to attend an important one-hour webinar "Prescribing of Benzodiazepines & Z-drugs" on **18th January 2024, 12-1pm**.

We will have **Priyanka Naik** (CMHT Pharmacist for Redbridge), **Ishraq Chowdhury** (CMHT Pharmacist for Havering) as guest speakers.

This session will provide critical insights for PCN Pharmacists, Clinical Pharmacists, and Practice-based Pharmacists on.

The learning outcomes;

- You will understand the risks of dependency for these class of drugs,
- How to prescribe safely & review where clinically indicated,
- How to deprescribe in patients who agree to withdrawal following review,
- How to manage withdrawal symptoms.
- Understanding of the principles by discussion of a case study.

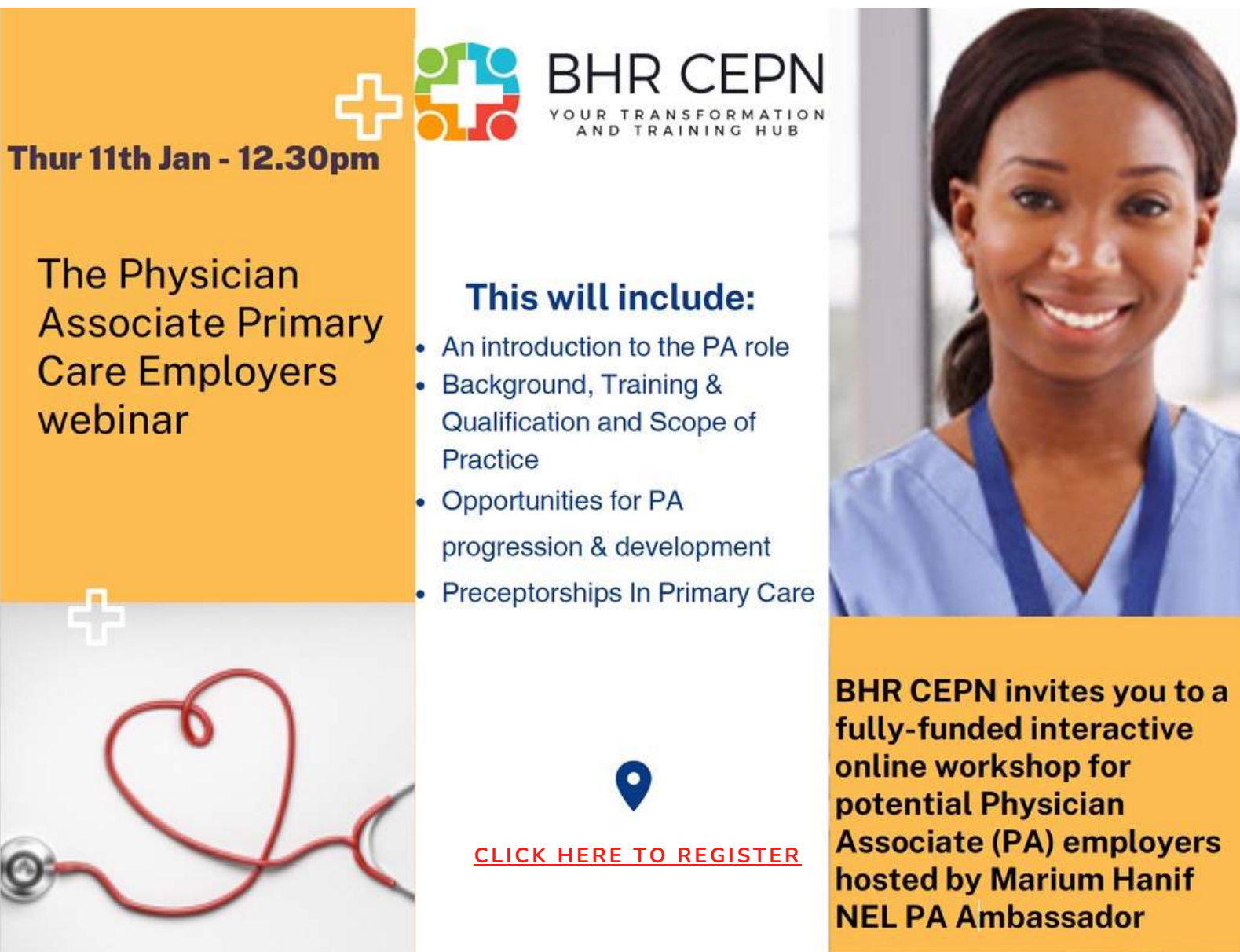
Register [here](#)


Physician Associates Webinar

Following a survey sent out some weeks ago regarding Physician Associates (PA), BHR CEPN has organised a one-hour webinar in the new year led by PA Ambassador in NEL, **Marium Hanif** and supported by **Dr Dania Shoeb**.


There were some very specific questions and issues raised by those who provided feedback and we would like to have the opportunity to answer these.

For further details and registration, please see the flyer attached. We hope to see you there.





Thur 11th Jan - 12.30pm

The Physician Associate Primary Care Employers webinar


 **BHR CEPN**
YOUR TRANSFORMATION AND TRAINING HUB

This will include:

- An introduction to the PA role
- Background, Training & Qualification and Scope of Practice
- Opportunities for PA progression & development
- Preceptorships In Primary Care


[CLICK HERE TO REGISTER](#)

BHR CEPN invites you to a fully-funded interactive online workshop for potential Physician Associate (PA) employers hosted by Marium Hanif NEL PA Ambassador



NHSE Apprenticeship & Events Updates

Sign up to Cancer Genomics in Primary care lunchtime webinar event today!

Open nationwide to AHPs and Primary and Community Care nurses
Date/ time: **Thursday 8 February 2024, 12:00 – 13:00**

This webinar will be hosted by esteemed clinician, Dr Angela George, who is Clinical Director of Genomics at the Royal Marsden.

This webinar is also part of the Cancer Community of Practice series of events for 2023-24. The Cancer CoP is a collaboration with Transforming Cancer Services Team, NHS England (London), Workforce, Training & Education Directorate and Central London Community Healthcare Trust.

Please register your place for the webinar [here](#).
If you have any questions please contact: [Sandra Dye](#)

Healthcare Science Assistant and Healthcare Science Associate – revised standards published:

The revised apprenticeship standards for the Level 2 Healthcare Science Assistant and Level 4 Healthcare Science Associate have been published by the Institute for Apprenticeships and Technical Education (IfATE). The revised versions of these apprenticeships have been agreed and are available for information only at present. They will replace the current version for new starts once the funding band is agreed and after the notice period.

You can access the revised [Level 2 Healthcare Science Assistant apprenticeship standard here](#), and [revised Level 4 Healthcare Science Associate apprenticeship standard here](#).

Physiological Science Apprenticeship Funding EOI: London:

For a limited time, the NHS England London Workforce, Training and Education Healthcare Science team is inviting expressions of interest for Physiological Science only Healthcare Science Apprenticeship Training Grants for 2023/24.

Priority will be given to the following areas:

- Cardio-respiratory Assistants and Associates (Level 2 and Level 4 apprenticeships)
- Sleep Disorder Assistants and Associates (Level 2 and level 4 apprenticeships)

There is funding available for a maximum of 9 apprentices in Physiological Science for services in London. The funding will be £10,400 and paid pro-rata to organisations. It is only for apprentices starting on programme before 31st March 2024. To apply please complete the expression of interest found [here](#)

Deadline for EOI is **[29th December 2023, 5pm](#)**.