

BHR CEPN Primary Care Bulletin

The latest trainings, offers and announcements

In This Issue

NEL Evidence, Innovation, and Connections

The General Practice Assistant Training Programme is here!

Trauma Informed Care

Accredited Multi-professional Supervision Course For Educators in Primary Care

Hidden Carers Training

Patient Access To Medical Records

Pre- & Post Doctoral Education Opportunities

Multi-Professional Faculty Development Workshops

Becoming An Anti-Racist Health & Care System

Free Training For Primary Care Freedom To Speak Up Guardians

Register to become a Health Ambassador

Learn How to Complete Clinical Work Successfully & Safely in Group Clinics & Consultations

GP - Community Pharmacy Consultation Service

Workforce Planning Masterclass - August 2023

Seeking A Practice Manager Lead

BHR CEPN Training Hub

Contact: trudey@manoravenue.co.uk

Email: info@manoravenue.co.uk

Website: <https://bhrcepntraininghub.co.uk>

NEL Evidence, Innovation, and Connections



This exciting and innovative ‘NEL Evidence, Innovation, and Connections conference’ with a focus on Primary Care is for people working in all sectors of North East London health and care system and will focus on the latest advances in evidence-based practice. This conference will provide a platform for sharing knowledge, exchanging ideas, and exploring innovations in primary care settings. The dedicated sessions are designed to support delegates in their clinical and management decision-making.

This conference is provided for you by the NEL Primary Care Knowledge Specialist (NELPCKS) service and funded by NELFT Medical Education. The NELPCKS project is funded by NHS England Workforce, Training and Education (formerly Health Education England) until January 2024 and is part of NEL Training Hub and hosted by the NELFT Library and Knowledge Service.

Booking: The conference is free to attend, although registration is required [click here](#).

The General Practice Assistant Training Programme is here!

BHR CEPN Training Hub has developed a training programme to support General Practice Assistants to become accredited in their role. The training programme has been developed to ensure each GPA has access to quality and consistent training, so they are able to support the GP(s) smooth running of clinics by performing the more routine administration and clinical tasks on behalf of the GP freeing up their time to focus on the patient.

The training programme requires 1 day of training per week, over a period of 6 – 9 months. It includes:

An induction meeting to take you and your GPA trainee through the training programme and e-portfolio

- Suggested week-by-week training programme including e-Learning modules, face to face opportunities and in practice training
- Access to the Google Classroom for all your e-portfolio needs
- Monthly Peer Support meetings to connect with your peers across BHR
- GP Mentor training guide and Ongoing support from your Training Hub Lead.

Contact summer@manoravenue.co.uk to find out how this training will benefit your practice.



Trauma Informed Care

12-week certificated distance learning programme

NEL Training Hub is pleased to announce the launch of our 12-week distance learning course for trauma informed care. The course is fully-funded, self-directed and supported by monthly tutor-led Q&A sessions.

On completion of the course and achieving at least an 80% grade in the online quiz, you'll receive a certificate of completion from Teeside University. Please note, we will also soon be launching our taught course in trauma informed care which consists of 6 full days of learning. This additional programme will begin in August 2023.

Click [here](#) to apply and contact SHLS-Contracts@tees.ac.uk for any questions or queries.



Accredited Multi-professional Supervision Course For Educators in Primary Care

The Primary Care School and Faculty Development Team within NHS England's Workforce Training and Education Directorate are delighted to announce a new Multi-professional Supervision Course for Primary Care.

The course consists of four study days held over a three-month period:

- Study day 1: Course introduction, preparing to teach and facilitate in the workplace.
- Study day 2: Understanding and navigating the challenges to supervision.
- Study day 3: Core concepts in lesson planning and teaching, Interprofessional education and assessment.
- Study day 4: Peer review, portfolio review and discussion, next steps.

Following successful completion of the course, and assessment, attendees can then progress to apply to be recognised as an Educator via the nationally agreed Primary Care Educator and Educational Environment Recognition process. This is managed at scale through your Training Hub.

Please note that this is not a GP Trainer Course.

This is a 4-day face-to-face course which commences in September. Course dates are:

- 14th September 2023 at 9:30am – 4:30pm
- 11th October 2023 at 9:30am – 4:30pm
- 21st November 2023 at 9:30am – 4:30pm
- 12th December 2023 at 9:30am – 4:30pm

To register and find out more [click here](#)



Hidden Carers Training

FREE

Training Workshops Identifying and referring 'hidden' carers



The London Borough of Barking and Dagenham in partnership with Carers of Barking and Dagenham invite partners across the Council, Health, Community and Voluntary Sector to attend **free training** to help identify 'hidden' carers and understand how to support and refer them to the Carers' Hub.

Around 14,224 people identify themselves as carers in Barking and Dagenham, however only 4,500 are known to services. These 'hidden' Carers also known as informal or unpaid carers who often don't have any help or support.

By identifying carers and referring them to the Carers' Hub these **carers can access timely information, advice and support.**

We are offering a mixture of face to face and online workshops (via Microsoft teams). Face to face workshops will provide a light lunch, refreshments and an opportunity to network. **Please use the QR code below to book your place.**

Date	Time am	Time pm	Where
Monday 7 August	9am to 11.30am	12pm to 2.30pm	Microsoft Teams
Monday 25 September	10am to 12.30pm	1pm to 3.30pm	Memory Lane 234a Porters Avenue, Dagenham RM8 2EQ
Thursday 19 October	10am to 12.30pm	1pm to 3.30pm	Microsoft Teams
Monday 6 November	10am to 12.30pm	1pm to 3.30pm	Memory Lane 234a Porters Avenue, Dagenham RM8 2EQ
Thursday 23 November	10am to 12.30pm	1pm to 3.30pm	Microsoft Teams
Monday 4 December	10am to 12.30pm	1pm to 3.30pm	Memory Lane 234a Porters Avenue, Dagenham RM8 2EQ



Scan the QR code
for more information



HC2025-2112

Patient Access To Medical Records

Patient Access to Medical Records, this webinar will look at the current process to allow practices to comply with their contractual requirements. This session will also outline the process of redaction and how to allow patients access to their records upon request in a controlled way. There will also be an opportunity to find out about the consent questionnaire that can easily be uploaded to practices that use AccuRx.

Date: 4th September 2023, 13:00-14:00

If you wish to register, please [click here](#)



Pre- & Post Doctoral Education Opportunities

We are pleased to announce the launch of the 2023 NHS England(WT&E)/NIHR Integrated Clinical Academic (ICA) programme. This includes the ICA Internship, Pre-Doctoral and Post Doctoral Bridging Schemes hosted by London South Bank University (LSBU) in collaboration with King's College, London. The programmes follow the HEE/NIHR Integrated Clinical Academic (ICA) pathway and aim to develop clinical academic research leaders of the future, with the potential to become independent researchers and lead their own research projects. The programmes are open to Nurses, Midwives, AHPs, Pharmacists, Health Care Scientists and Psychologists registered with an ICA approved regulatory body.

This year we are offering 10 places on each of the 3 programmes.

Please follow the links below to find information regarding the schemes and guidance on how to apply.

Internship [click here](#)

Pre-Doctoral Bridging Scheme [click here](#)

Post Doctoral Bridging Scheme [click here](#)

Additional Frequently Asked Questions [click here](#)

Multi-Professional Faculty Development Workshops

Introduction to supervision in urgent & Unscheduled care. (Formerly Known as OOH) Thursday 7th December 2023 9.30am - 4.30pm [Book here](#)

The Human Dimension of Supervision Workshop Tuesday 28th November 2023 from 9.00am - 12.30pm [Book here](#)

Bullying & Harassment Workshop Thursday 28th September 2023 from 9.30am - 12.30pm [Book here](#)

Introduction to Supervision/Education in Primary Care Thursday-18th January 2024-09.30-17.00pm. [Book here](#)

Identity and inclusion Workshop Wednesday 18th November 2023 from 9.00am to 15.45pm [Book here](#)

For more information visit the PSU website and register on <https://london.hee.nhs.uk/multiprofessional-faculty-development/courses-and-conferences>



Becoming An Anti-Racist Health & Care System

Tower Hamlets Together as our local health and care partnership are keen to support local organisations proactively challenge racism and build an inclusive culture. The aim is to create an inclusive culture that supports every member of staff to do their best work and thrive. In order to achieve this, we are keen on supporting organisations address inappropriate or racist behaviour and outdated attitudes, and develop an understanding of concepts like privilege and allyship.

By attending this introductory workshop, staff would have:

- explored their understanding of racism, its root causes and how racism is maintained
- understood how racism shows up (covert and overt) and its impact on health inequalities
- explored what it means to be anti-racist and how it differs from business as usual
- reflected on what it means to develop an anti-racist approach in their work - including what support they may need going forward

To register [click here](#)





Free Training For Primary Care Freedom To Speak Up Guardians

The National Guardian Office provides universal freedom to speak up training which primary care guardians should complete. 'Speak Up, Listen Up, Follow Up' is divided into three modules. It helps learners understand the vital role they can play in a healthy speaking up culture which protects patient safety and enhances worker experience.

You do not have to work for an NHS organisation to access this training. It is available to anybody who would like to register. Contact e-Learning for Healthcare if your organisation would like to embed this within your own Learning Management System (LMS).

Information about the training can be found here-[The LTC outcomes, the process for developing them, and Q&A](#).

[Here](#) is the link for the e-learning.

Register To Become A Health Ambassador

As you may be aware we have a group of 'Health Ambassadors' who are NHS staff from various professional groups including clinical and non-clinical roles.

Health Ambassadors volunteer to promote their profession and work in the NHS as well as engage, excite and encourage young people by sharing their own experiences.

It would be brilliant to increase the number of Health Ambassadors across London from various professions including Primary Care, Pharmacy, AHPs etc.

Please circulate this information via newsletters and bulletins and also with your networks and colleagues, this is much appreciated.

If you are interested in becoming a Health Ambassador please [click here](#) or email healthambassadors.ldn@hee.nhs.uk.



Learn How to Complete Clinical Work Successfully & Safely in Group Clinics & Consultations

NEL diabetes programme is working towards setting up diabetes group clinics. Your clinicians may be concerned about how to complete clinical work in a group session. The BHR CEPN is offering clinicians who want to run group clinics the opportunity to attend an advanced skills development session. The training session is virtual, and you will spend two hours with an expert clinician mentor, learning how to do clinical work in a group:

Date: Tuesday 15th August 2023 at 15.00 – 17.00

To book and find out more about the training session [click here](#)

At checkout, please use the promotional code: ELCBONUS
This will ensure you are not charged for the session.

If you have any issues please email: info@elcworks.co.uk



GP - Community Pharmacy Consultation Service

Open to General Practice staff across NEL.

A referral process from a General Practice to a Community Pharmacist GP CPCS has been developed & rolled out successfully both nationally and within NEL. To allow GPs to create additional capacity giving them more time and focus to see patients who would otherwise be required to wait longer for appointments. Also to enable pharmacists to utilise their skills and knowledge to further serve the community.

These sessions will be held virtually via Microsoft teams.

Dates:

Tuesday 19th September 2023| 10.00 - 12.00

Thursday 19th October 2023| 13.00 - 15.00

Thur 16th November 2023| 10.00 - 12.00

Thursday 14th December 2023| 13.00 - 15.00

To register for any of the dates above [click here](#).

Further information about GP CPCS can be found [here](#).

Please watch a video [here](#) which provides background info on the service.



Workforce Planning Masterclass - August 2023

What is the purpose of the masterclass?

The masterclass will take you through the 6-step workforce planning methodology from start to finish, using a robust process that, if followed thoroughly, will greatly increase your chance of successful implementation of your workforce plan. Whilst the 6-step methodology has been around for a long time, the value in this particular programme is a clear offer of support, within a curriculum to ensure quality training, in tools and techniques that can be applied to real-life projects. It allows participants to share their learning within their organisation, applying the methodology and tools to support tangible workforce improvement.

To register [click here](#) and for more details.



Seeking A Practice Manager Lead For Up to 1 -day per week.

The UK is recognised worldwide as a leader in genomics and the unique structure of the NHS is allowing the delivery of genomic advances at scale and pace for patient benefit. As part of NHS England's (NHSE) strategy to establish a national Genomics Medicine Service (GMS), building on the success of the 100,000 Genomes Project, NHS England has commissioned seven genomic laboratory hubs (GLHs) each responsible for coordinating genomic and genetic testing services for a particular part of the country, including the start of whole genome sequencing.

Role & Responsibilities

This role presents an exciting opportunity for a Practice Manager to join the established North Thames GMS Alliance team. Perform a key role in ensuring the NTGMS Alliance develops a network of practice managers regionally across primary and community-based care to enable the development of the operational working relationships in taking forward the strategy.

For more information please contact info@manoravenue.co.uk quoting Jul24